



## What you can do to Prevent Wastewater Overflows

### Never

- Never put oils, liquid or solid greases, fatty meat, or other food scraps down a drain – even if you use a motorized garbage disposal.
- Never flush paper towels, cotton swabs, matchsticks, or similar items.
- Never use hot water to melt grease so it will go down the drain easier.
- Never flush any of the items listed above down a toilet.

### Always

- Always keep grease out of wash water by scraping dishes before washing.
- Always remove solidified grease from kitchen utensils, equipment, wares and food preparation areas with scrapers or paper towels. Dispose of scrapings and towels in trash cans.
- Always allow hot liquid grease to solidify and dispose of properly.
- Always place all food scraps in trash collection containers.
- Always recycle restaurant grease by using contract rendering services and have grease traps cleaned and serviced frequently.

### Report

- Report trucks discharging liquids or other substances into open municipal sewer manholes.
- Report acts of vandalism on manholes, sewer lines, lift stations, hydrants and other structures.
- Report illegal dumping of toxic, corrosive, or flammable substances into manholes, drains, or toilets.
- Report such incidences to: Troutman Public Utilities at (704) 528-7600