

Large Item Pick up >>>

Town of Troutman only collects household trash in our weekly garbage collection. If you have large items, please contact Benfield Sanitation to contract with them directly. Examples of items to be contracted:

- *Carpet padding
- *Construction debris
- *Small furniture
- *Mattresses
- ***NO** appliances or electronics

Benfield Sanitation: 704-872-2668



Reminder >>>

Troutman's Construction Standards have specific requirements for your backflow or RPZ device. Please check with the Town and your HOA (if applicable) before having these installed such as with new irrigation.



Blessing Box >>>

Rocky Mount United Methodist Church installed a Blessing box at Troutman Town Hall (400 North Eastway Drive, Troutman) in April 2018 for those in need in our community!

The box is stocked with non-perishable foods, hygiene products, and cleaning products.

We encourage the community to take a blessing or donate a blessing anytime throughout the year!



IF YOU NEED A BLESSING TAKE ONE
IF YOU CAN LEAVE A BLESSING LEAVE ONE

Report a Problem>>> *If you see a problem, let us know!*

Don't forget about our Mobile311 issue reporting system that can be used to bring issues to the attention of Town staff and easily track the progress of those requests. Try it out today!

Visit our website homepage and select "Report a concern" or visit <http://troutman.mobile311.com>

Please note this reporting system is not monitored daily.



Follow US on Facebook! To view updated information about the Town of Troutman and our events.

- ⇒ Town of Troutman
- ⇒ Troutman Parks & Recreation
- ⇒ Troutman Police Department
- ⇒ Troutman Planning
- ⇒ Troutman Public Works

town meetings / schedules>>>

September 2020

- 01: Recycling Day (Sanders Ridge)
- 02: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 07: **Town offices closed—Labor Day**
- 08: **Agenda Briefing Meeting 4:00 pm***
- 08: Recycling Day (if your trash is picked up on Tuesday)
- 09: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 10: **Town Council Meeting—7:00 pm***
- 14-15: Limb Collection
- 15: Recycling Day (Sanders Ridge)
- 16: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 17: Design Review Board—7pm*
- 21: **Parks & Rec Committee— 3:00 pm**
- 22: Recycling Day (if your trash is picked up on Tuesday)
- 23: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 28: Planning & Zoning Board. 7pm*
- 29: Recycling Day (Sanders Ridge)
- 30: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)

October 2020

- 05-06: Limb Collection
- 05: **Agenda Briefing Meeting 4:00 pm***
- 06: Recycling Day (if your trash is picked up on Tuesday)
- 07: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 08: **Town Council Meeting—7:00 pm***
- 12-13: Leaf Collection
- 13: Recycling Day (Sanders Ridge)
- 14: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 19: **Parks & Rec Committee— 3:00 pm**
- 20: Recycling Day (if your trash is picked up on Tuesday)
- 21: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 26: Planning & Zoning Board. 7:00 pm
- 27: Recycling Day (Sanders Ridge)
- 28: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)



TROUTMAN

North Carolina



Volume 9—Issue 9
September 2020

Your monthly publication about all things Troutman

The Whistle Stop

Monthly Newsletter



in this issue >>>

- What's New
- Crosswalk
- Farmers Market
- F.O.G. Program
- Live Streaming
- Social Distancing
- and more...

Governing Body >>>

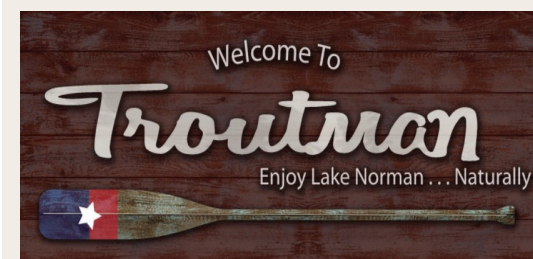
Troutman Town Council

Troutman is governed by a Mayor and a five member Town Council. All elected positions are non-partisan and at-large. The Town Council has regularly scheduled meetings on the second Thursday of each month at Town Hall.

Due to Covid-19 all meetings are viewable on YouTube live please see our website for details.

Teross W. Young, Jr.	Mayor
W. Paul Henkel	Mayor Pro Tem
Paul R. Bryant	Councilmember
George W. Harris	Councilmember
Edward R. Nau	Councilmember
Sally P. Williams	Councilmember

For more information go to
www.TroutmanNC.gov



What's New from Bryan Gruesbeck, Town Manager >>>

Interim Planning Director

Jonathan Wells will be with the Town until a new planner is hired. Mr. Wells will be working Monday, Tuesday and Thursday during regular business hours or by appointment only. He can be contacted at Town Hall (704-528-7600) or via email at jwells@troutmanncc.gov.

2020 Street Improvement Project

The Town of Troutman will be taking bids from contractors to pave three (3) streets: Winter Flake Drive, Georgie Street (Massey St to the north end); and Rumble Street (East Thomas to Hwy 21). As part of this project, the Town will be accepting bids to pave the parking area to serve the new baseball fields currently under construction at ESC Park. Work will take place in 2020-2021.

Water and Sewer Inspections

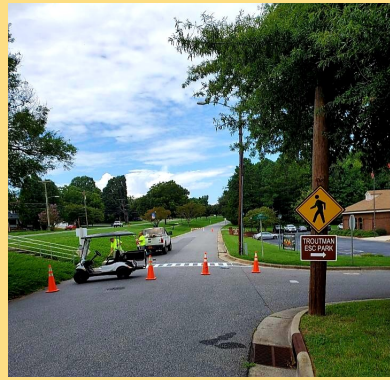
The North Carolina Department of Environmental and Natural Resources (DENR) recently completed annual inspections of the Town water distribution system and sanitary sewer collection system. DENR found both systems to be in good working order.



Troutman Wayfinding Signs

Troutman residents and travelers may have noticed new directional or "wayfinding" signage around Town. These new decorative signs are part of an effort to help highlight local attractions and welcome people to the community.

New Crosswalk >>>



We have painted a new crosswalk and hung crosswalk signs at the steps crossing from the Richardson Greenway over Eastway Drive in front of Town Hall. Please be aware of pedestrians while traveling Eastway Drive.



FATS, OILS, & GREASE PROGRAM >>>

Overview

FOG is an industry term for Fats, Oils and Grease. It includes animal fats, vegetable fats, and oils used to cook and prepare food. FOG is a solid or viscous substance which can create an obstruction in the sewer system if not properly disposed. FOG discharged by residential, commercial, institutional, and industrial users present a significant problem for the town's wastewater collection and treatment system.

When grease is washed down the drain, it sticks to the inside of sewer pipes (both on your property and in the streets.) Over time, it builds up and can block an entire pipe. FOG can cause serious damage to the sewage system, your property and that of your neighbors, as well as damage to streets and waterways from sewage overflows. Also, cleanup can be very costly.

Garbage disposals do not keep grease out of the pipes - they only shred it into smaller pieces. Commercial additives, including detergents that claim to dissolve grease, may pass it down the line and cause problems away from the source.

Do This

- Scrape all food and leftover grease into the trash, never the sink.
- Recycle large amounts of used cooking oil at the Iredell County Transfer Station.
- Wipe pots, pans and dishes with dry paper towels before rinsing/washing them.
- Pour cooled FOG into a can with a tight lid (coffee can) and dispose of it in the garbage.
- Talk to friends and family about FOG in the sewer system and help them become proactive in preventing sewer blockages.

Do Not Do This

- Do not pour FOG down the sink drain or toilet.
- Do not use hot water to wash grease down the drain. When the water cools, FOG will solidify and clog the pipes.
- Do not rely on additives or detergents to dissolve grease. They only disperse it down the line to recollect and cause more problems.
- Do not put grease or greasy food into the garbage disposal.
- Never pour grease or used oil into the storm drains or on the ground.

Questions or concerns please contact us.

Contact information: Town Hall: 704-528-7600 or Adam Lippard, Public Works Director: 704-902-1451.

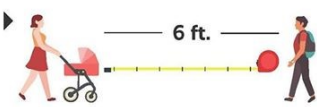
Fats, Oils & Grease Buildup



Do Not Pour Down the Drain!

Tips for Physical Distancing In Parks

Know what 6 feet looks like. Lay measuring tape on the ground. It's the distance of a surfboard, long yoga mat or adult bike.



Do not use playgrounds or other frequently touched surfaces.

Go by yourself or those you live with.



Avoid crowded areas. If a space cannot be enjoyed safely, go home or discover a new park in your community.



For more resources on how to use parks safely during the COVID-19 pandemic, please visit: nrapa.org/coronavirus

TROUTMAN Farmers' Market

TUESDAYS 4PM - 7PM
Troutman ESC Park Pavilion
June 2nd - Sept 29th

EMAIL: EWATSON@TROUTMANNC.GOV

Town Meetings—Live Streaming >>>

Town of Troutman began live streaming Town of Troutman Town Council Meetings on April 9. Now other Town Boards and committee meetings are being added to the live streaming.

The public is invited to address the Town Council with comments or concerns. Public comment is limited to three (3) minutes per individual. In person, speakers are required to sign in at the podium and are required to adhere to Town Policy #51 Titled: "Policy Governing Comments from the Public at Town Meetings".

However, please note that this regular meeting is being conducted under an adopted March 30, 2020 State of Emergency Ordinance resulting from the issued NC Governor's Executive Order 121 and revised Executive Order 151 dated July 16, 2020. Therefore, at this time "in-person" attendance will be allowed but limited due to social distancing restrictions. Public comments can be received by mail, email or live stream chat of no more than 350 words up to 5:00 pm the day of the meeting. Contact our office for details 704-528-7600.

Visit our website at www.troutmannnc.gov, click on the TV icon to view and/or comment during live meetings or to view past meetings.



Public Notice -COVID-19 Updates >>>

In response to the Coronavirus-19 awareness threat, The Town of Troutman's top priority is the health, safety and security of our community and employees. Town officials are taking the current spread of COVID-19 very seriously and receiving guidance from the Iredell County Health Department and other governmental partners in monitoring this situation. The Town Hall lobby is closed to the public, so we have implemented the following:

- ◆ Please reference the town's website (www.troutmannnc.gov) to view notices from the Governor's office, Iredell County and Town of Troutman.
- ◆ All customers are encouraged to conduct utility payments with the Town utilizing its online feature at www.troutmannnc.gov or use the drive up window during business hours (8:00 am - 5:00 pm, Monday-Friday); or depositing your payment in our Town Hall utility payment drop box located outside by the Town Hall drive up; or by calling the Town offices at 704-528-7600 and making your payment over the phone during business hours. Additionally, you may email questions to the Town at info@troutmannnc.gov.
- ◆ There will be no walk-in appointments at Town Hall. If a customer needs to meet with a Town Hall employee, discussions are encouraged by phone or email.
- ◆ Troutman ESC Park: The playground remains closed due to Executive Order 151. Restrooms, water fountains, dog park, soccer fields, walkways and open spaces are open. Please practice social distancing and reduced crowd gathering. At this time we are not accepting facility reservations. If you have questions, please contact Emily Watson at ewatson@troutmannnc.gov.