

Report a Problem>>>

If you see a problem, let us know!



Mobile311™

Don't forget about our Mobile311 issue reporting system that can be used to bring issues to the attention of Town staff and easily track the progress of those requests. Try it out today! Visit our website homepage and select "Report a concern" or visit <http://troutman.mobile311.com>

Annual Drinking Water Quality Report >>>

We are pleased to present to you this year's Annual Drinking Water Quality Report. The full report is available at www.troutmannnc.gov/annualCCR This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies.



If you have any questions about this report or concerning your water, please contact Adam Lippard at 704-528-7616. We want our valued customers to be informed about their water quality. If you want to learn more please inquire with Adam, stop by Town Hall, or attend a monthly Town Council meeting to ask questions (second Thursday of each month, 7pm at Town Hall). www.TroutmanNC.gov/annualCCR

Town Council Meeting—Live Streaming >>>

Town of Troutman began Live Streaming Town of Troutman Town Council Meetings on April 9, 2020. Visit our website at www.troutmannnc.gov, click on icon to view and chat during upcoming meeting or view past meetings.



town meetings / schedules>>>

June 2020

- 01-02: Limb Collection
- 02: Recycling Day (if your trash is picked up on Tuesday)
- 03: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 08: Agenda Briefing Meeting 4:00 pm***
- 09: Recycling Day (Sanders Ridge)
- 10: Recycling Day (if your trash is picked up Mon/Wed/Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 11: Town Council Meeting—7:00 pm***
- 15: Parks & Rec Committee— 3:00 pm
- 16: Recycling Day (if your trash is picked up on Tuesday)
- 17: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 18: Design Review Board—7pm*
- 22: Planning & Zoning Board. 7pm*
- 23: Recycling Day (Sanders Ridge)
- 24: Recycling Day (if your trash is picked up Mon/Wed/Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 30: Recycling Day (if your trash is picked up on Tuesday)

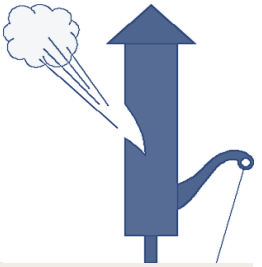
July 2020

- 01: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 06-07: Limb Collection
- 06: Agenda Briefing Meeting 4:00 pm***
- 07: Recycling Day (Sanders Ridge)
- 08: Recycling Day (if your trash is picked up Mon/Wed/Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 09: Town Council Meeting—7:00 pm***
- 14: Recycling Day (if your trash is picked up on Tuesday)
- 15: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 18: Design Review Board—7pm*
- 20: Parks & Rec Committee— 3:00 pm
- 21: Recycling Day (Sanders Ridge)
- 22: Recycling Day (if your trash is picked up Mon/Wed/Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 27: Planning & Zoning Board. 7pm*
- 28: Recycling Day (if your trash is picked up on Tuesday)
- 29: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN



TROUTMAN

North Carolina



Volume 9—Issue 6
June 2020

Your monthly publication about all things Troutman

The Whistle Stop

Monthly Newsletter

in this issue >>>

- COVID-19 Update
- Annual Water Report
- Census Reminder
- Upcoming Event Info.
- Live Streaming



Governing Body >>>

Troutman Town Council

Troutman is governed by a Mayor and a five member Town Council. All elected positions are non-partisan and at-large. The Town Council has regularly scheduled meetings on the second Thursday of each month at Town Hall. All meetings are open to the public.

Teross W. Young, Jr.	Mayor
W. Paul Henkel	Mayor Pro Tem
Paul R. Bryant	Councilmember
George W. Harris	Councilmember
Edward R. Nau	Councilmember
Sally P. Williams	Councilmember

For more information go to
www.TroutmanNC.gov

Public Notice -COVID-19 Updates >>>

In response to the Coronavirus-19 awareness threat, The Town of Troutman's top priority is the health, safety and security of our community and employees. Town officials are taking the current spread of COVID-19 very seriously and receiving guidance from the Iredell County Health Department and other governmental partners in monitoring this situation. The Town Hall lobby is closed to the public, so we have implemented the following:

- ◇ All customers are encouraged to conduct utilities payments with the Town utilizing its online feature at www.troutmannnc.gov or depositing your payment in our Town Hall utilities payment drop box located outside by the Town Hall Drive Up; or use the Drive Up window during business hours (8am-5pm, Monday-Friday); or by calling the Town offices at 704 528-7600 and making your payment over the phone during business hours. Additionally, you may email questions to the Town at info@troutmannnc.gov.
- ◇ There will be no walk-in appointments at Town Hall. If a customer needs to meet with a Town Hall employee, discussions are encouraged by phone or email.

New Town Manager >>>

Troutman Mayor, Teross Young, and Council members are pleased to announce Council's hiring of Town Manager. At the May 18th meeting, Mr. Ronald N. Wyatt was unanimously approved to be the Town of Troutman's Town Manager. Mr. Wyatt will start part-time hours as of June 1st and full-time on July 1st, 2020.



TROUTMAN
Farmers' Market
TUESDAYS 4PM - 7PM
Troutman ESC Park Pavilion
June 2nd - Sept 29th
EMAIL: EWATSON@TROUTMANNC.GOV

TROUTMAN ESC PARK
RESTROOMS & WATER FOUNTAINS ARE NOW OPEN.
The use of town facilities is at the user's risk as facilities will be cleaned daily and more often as staffing resources allow. Please continue to practice social distancing and reduced gathering. Thank you for your cooperation in our joint efforts to prevent the spread of COVID-19.

Don't Forget >>>

Clean Streets

Troutman's Code of Ordinances prohibits leaving grass clippings and other yard debris on streets and sidewalks. Penalties for violation range from a warning letter to civil penalties up to \$500. Continued violations may result in misdemeanor charges. (Troutman Ordinance Art. I Sec. 22.1 - 22.5)

Tall Grass & Other Property Nuisances

Property owners in violation of the Town's public nuisance ordinance will receive a notice of violation allowing 10 days to correct the problem. If the violation continues, the Town will correct it and charge the cost to the property owner. If unpaid, the charges become a lien against the property. (Troutman Ordinance Art. V, Sec. 10-143 - 145)

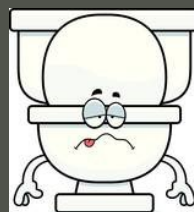
Adopt-A-Street >>>

The Town of Troutman's Adopt-A-Street Program aims to encourage community residents and organizations to adopt residential blocks of streets within the Town that are not maintained by the North Carolina Department of Transportation and to keep them litter-free. The adopted areas are to be cleaned at least three times per year in an effort to maintain a healthy environment and to produce feelings of pride in our town. If you or your organization are interested in adopting a street for the Town of Troutman, please contact Emily at ewatson@troutmanncc.gov for more information and program details.



Think Before We Flush >>>

Public Works Department asks that we "think before we flush". If the toilet paper shortage has you using disposable wipes, paper towels, tissues, etc.—Please put them in the garbage can. Even if the label says "flushable", these items can clog our sewer lines. Use the trash can, not the toilet!



Town of Troutman
Enjoy Lake Norman...Naturally
★ ★ ★
TROUTMAN INDEPENDENCE PARADE & FIREWORKS
8/15 11AM- NC HWY 21
FIREWORKS AT FULL DARK (IREDELL CO. FAIRGROUNDS)

Now, more than ever, we have much to celebrate, and we just couldn't bring ourselves to cancel these festivities this year. So we postponed to a later date that we're safer to gather— Saturday, August 15th.

Join us as together we celebrate pride in our freedoms, community, and country with our 16th Annual Troutman Independence Day Parade and Fireworks- just in time to kick off back to school time!

Please call Town Hall at 704-528-7600 or email info@troutmanncc.gov with questions.

Updates on Annual Events >>>

Farmers Market

Opening date for the Troutman 2020 Farmers' Market Season is Tuesday, June 2nd.

Back the Blue 5K

This event has been tentatively postponed until August 29th. Contact ewatson@troutmanncc.gov for more information.

Party in the Park

The scheduled Party in the Parks events for June and August have been cancelled.

National Night Out

Troutman Police Department has postponed their National Night Out until Tuesday, October 6th.