

Large Item Pick up >>>

Town of Troutman only collects household trash in our weekly garbage collection. If you have large items, please contact Benfield Sanitation to contract with them directly. Examples of items to be contracted:

- *Carpet padding
- *Construction debris
- *Small furniture
- *Mattresses
- ***NO** appliances or electronics

Benfield Sanitation: 704-872-2668



Report a Problem >>> If you see a problem, let us know!

Don't forget about our Mobile311 issue reporting system that can be used to bring issues to the attention of Town staff and easily track the progress of those requests. Try it out today! Visit our website homepage and select "Report a concern" or visit <http://troutman.mobile311.com>



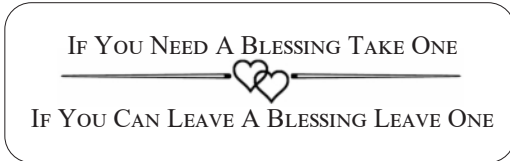
Please note this reporting system is not monitored daily.

Blessing Box >>>

Rocky Mount United Methodist Church installed a Blessing Box at Troutman Town Hall (400 North Eastway Drive, Troutman) in April 2018 for those in need in our community! The box is stocked with non-perishable foods, hygiene products, and cleaning products.



We encourage the community to take a blessing or donate a blessing anytime throughout the year!



Reminder >>>

Troutman's Construction Standards have specific requirements for your backflow or RPZ device. Please check with the Town and your HOA (if applicable) before having these installed such as with new irrigation.



Tune In >>>

Troutman is now featured on the radio show titled "Our Town" on WSIC. Tune in the second Monday each month at 8:30 am to WSIC 105.9 to hear local folks talk current events and activities.



Town Meetings / Schedules>>>

February 2021

- 01-02: Limb Collection
- 02: Recycling Day (Sanders Ridge)
- 03: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 08: Leaf Collection
- 08: **Agenda Briefing Meeting 4:00 pm***
- 09: Recycling Day (if your trash is picked up on Tuesday)
- 10: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN
- 11: **Town Council Meeting—7:00 pm***
- 16: Recycling Day (Sanders Ridge)
- 17: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 22: Planning & Zoning Board. 7:00 pm
- 23: Recycling Day (if your trash is picked up on Tuesday)
- 24: Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN

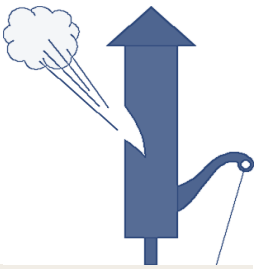
March 2021

- 01-02: Limb Collection
- 02: Recycling Day (Sanders Ridge)
- 03: Recycling Day (if your trash is picked up Mon/Wed/Thurs. *except Parkwood, Falls Park, & Twinn Coves*)
- 08: **Agenda Briefing Meeting 4:00 pm***
- 09: Recycling Day (if your trash is picked up on Tuesday)
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TROUTMAN

North Carolina



Volume 10—Issue 2
February 2021

Your monthly publication about all things Troutman

The Whistle Stop

Monthly Newsletter



in this issue >>>

- New Town Manager
- New Councilmember
- F.O.G. Program
- Social Media Information
- Police Promotion
- and more...

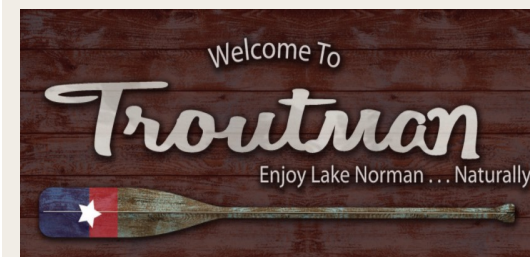
Governing Body >>>

Troutman Town Council

Troutman is governed by a Mayor and a five member Town Council. All elected positions are non-partisan and at-large. The Town Council has regularly scheduled meetings on the second Thursday of each month at Town Hall. Due to Covid-19, all meetings are viewable on YouTube Live. Please see our website for details.

Teross W. Young, Jr.	Mayor
W. Paul Henkel	Mayor Pro Tem
Felina Harris	Councilmember
George W. Harris	Councilmember
Edward R. Nau	Councilmember
Sally P. Williams	Councilmember

For more information, go to www.TroutmanNC.gov



Town Manager >>>

A message from our new Town Manager, Ronald N Wyatt:

I am happy to join a wonderful staff in Troutman. I look forward to serving the citizens in a new role and capacity as your Town Manager. In my first few weeks, I have heard from several of you already, and I appreciate the kind words. Feel free to contact me at Town Hall (704)528-7600 or my cell (704)557-5688 if I can be of help in regards to Town issues and/or concerns. Town staff and I are here to serve you. We will continue to do our best to provide the best services possible. As Thomas Edison said, "We are not just satisfied with what we have at present, we want to be better."



New Town Councilmember >>>

Welcome Mrs. Felina Harris to the Troutman Town Council. Mrs. Harris was unanimously appointed to fill the unexpired term of Paul Bryant at January's Agenda Briefing meeting. At the regularly scheduled January Council meeting, Harris took her oath of office and assumed her seat at the dais. In her interview with the Council, Harris indicated her desire to "make the town better for the up and coming generation in bringing diversity, her big personality, and love for all types of people as assets for the position."



Troutman PD Employee Spotlight Police Department Promotion of Officer



Sergeant Kerry Baker

Troutman Police Department is proud to announce the promotion of Officer Kerry Baker to Sergeant. Sgt. Baker has over 21 years' experience in law enforcement and 17 years' experience as a School Resource Officer. He has demonstrated true leadership at Troutman Police Department, collaborating community programs and developing a great rapport within the department and among fellow agencies. In addition, he has coached and mentored many youth, resulting in scholarships, with local men's club volleyball programs. Troutman is fortunate to have Sergeant Baker serve our community as our SRO Sergeant.

From the desk of Chief Tina S. Fleming



Fats, Oils & Grease Program >>>

Overview

FOG is an industry term for Fats, Oils and Grease. It includes animal fats, vegetable fats, and oils used to cook and prepare food. FOG is a solid or viscous substance which can create an obstruction in the sewer system if not properly disposed. FOG discharged by residential, commercial, institutional, and industrial users present a significant problem for the town's wastewater collection and treatment system. When grease is washed down the drain, it sticks to the inside of sewer pipes (both on your property and in the streets.) Over time, it builds up and can block an entire pipe. FOG can cause serious damage to the sewage system, your property and that of your neighbors, as well as damage to streets and waterways from sewage overflows. Also, cleanup can be very costly.

Garbage disposals do not keep grease out of the pipes - they only shred it into smaller pieces. Commercial additives, including detergents that claim to dissolve grease, may pass it down the line and cause problems away from the source.

Do This

- Scrape all food and leftover grease into the trash, never the sink.
- Recycle large amounts of used cooking oil at the Iredell County Transfer Station.
- Wipe pots, pans and dishes with dry paper towels before rinsing/washing them.
- Pour cooled FOG into a can with a tight lid (coffee can) and dispose of it in the garbage.
- Talk to friends and family about FOG in the sewer system and help them become proactive in preventing sewer blockages.

Do Not Do This

- Do not pour FOG down the sink drain or toilet.
- Do not use hot water to wash grease down the drain. When the water cools, FOG will solidify and clog the pipes.
- Do not rely on additives or detergents to dissolve grease. They only disperse it down the line to recollect and cause more problems.
- Do not put grease or greasy food into the garbage disposal.
- Never pour grease or used oil into the storm drains or on the ground.

Questions or concerns please contact us.

Contact information: Town Hall: 704-528-7600 or Adam Lippard, Public Works Director: 704-902-1451.

Fats, Oils & Grease Buildup



Do Not Pour Down the Drain!

Preventing Frozen Pipes >>>

Winter is here again! And with winter comes the threat of damage to your home from snow, ice and frozen pipes. In an effort to inform the citizens of Troutman we want to offer a few tips that may help you protect your water pipes and in turn your home and property

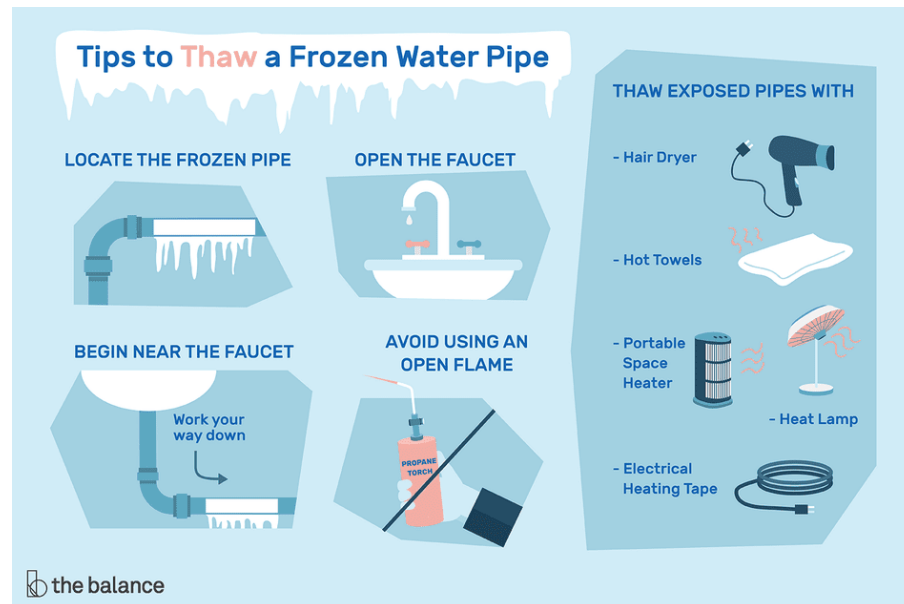
- Turn on the taps:** Let the water drip in extreme cold. Even if the water does freeze, this will relive some of the water pressure and keep the pipe from bursting.
- Open cabinets:** Leave the cabinets open under your kitchen and bathroom sinks. This keeps warm air circulating around your pipes.
- Wrap the pipes:** If your pipes are in areas that don't get warm air, consider insulating them with insulation sleeves or wrapping. You can get foam rubber or fiberglass sleeves at your local hardware store, or call a plumber to help you with this.
- Seal the gaps:** Cracks in your home's outside walls or foundation should be caulked to keep cold air away from your pipes.

Steps to Thaw a Frozen Pipe >>>

- Locate the frozen pipe**
- Open the faucet**
- Begin near the faucet**

Thaw Exposed Pipes with >>>

- Hair Dryer
 - Heat Lamp
 - Hot Towels
 - Electrical Heating Tape
 - Portable space heater
- **Avoid using open flame**



Keeping Citizens Informed >>>

Please take advantage of the multiple ways to stay informed about Troutman information and Council decisions.

- Visit the Town's website at www.troutmanncc.gov
- Subscribe to the Town of Troutman YouTube channel to view Live-streamed public meetings and submit your comments. Public comments can be received by mail, email or during the Live-stream chat
- Like us on Facebook! See below for a list of our pages

Contact our office for additional details 704-528-7600.

- ⇒ Town of Troutman
- ⇒ Troutman Parks & Recreation
- ⇒ Troutman Police Department
- ⇒ Troutman Planning

