

## “From the Duck Blind...” Manager’s Memo

### “Perception is Reality”



I am sure many of you like I have caught the headlines of an article or story and began to read it. Then we were quickly disappointed as we fell victim to “headline psychology.” That is where people make a profit off getting us to read the article. As at the end of the day they get paid off the hits to the story, not the facts in the article. Anonymous sources and who knows what else versions of distorted truth speakers. “Perception is Reality” is merely a mindset in which we view people, events, and things. It is what we perceive or believe to be accurate. That is our mental impression of an event, something or someone. Unfortunately, many times that does not correlate with actual facts. We cannot just assume what people say is facts and then be a part of spreading detrimental misinformation ourselves, by repeating it or adding unfounded rumor. The Town won’t let Walmart build a super store. They are keeping away other grocery stores. The Town Manager is getting rid of the Police Department! I could go on an on... All those things are so wrong!

I would like to encourage us all to use the mindset that we have the ability to create positives. Look for the good in people, situations and things. Create our own realities. You know the old saying “There are two sides to every coin. Meaning, that is one version of the facts but what about the rest of the story? Don’t let people or social media control a false narrative. Deion Sanders is credited with saying “If you look good, you feel good, and if you feel good, you play good.” If we want to see the positives, they are there to find also. I prefer to look for that reality, then our perception on things just might change for the positive.

## Public Works: Street Maintenance

To maintain and provide safe transportation to Troutman residents, the Town of Troutman Public Works Department works hard to ensure town streets are maintained by following a street management plan. The Public Works Dept sets time daily to perform inspections and schedule repairs. The procedures used are described below.

All city streets are divided into zones and inspected on a daily rotation basis. Items identified could be anything from potholes and cracked sidewalks to faded traffic and street signs. Minor issues are addressed as soon as time allows, while larger jobs are scheduled and completed accordingly. Street maintenance is a never-ending cycle, and we encourage the citizens to feel free to let us know of any issues you come across.

If you encounter an after-hours emergency pertaining to streets, water, sewer, or grounds, please contact our emergency call back number: **704-682-3835**.



## Troutman Town Council Members:

- Mayor: Teross W. Young, Jr.
- Councilmembers:
- W. Paul Henkel- Mayor Pro Tem
  - Felina L. Harris
  - George W. Harris
  - Edward R. Nau
  - Sally P. Williams



## Town Schedules

### August 2021

- 02-03: Limb Collection
- 03: Tuesday Blue Recycling Day (Sanders Ridge; Weathers Creek)
- 04: Wednesday Blue Recycling Day (Trash collection: Mon./Wed./Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 05: Design Review Committee 3:30 pm
- 09: Agenda Briefing Meeting: 4:00 pm
- 10: Tuesday Green Recycling Day (Tuesday Trash collection)
- 11: Wednesday Green Recycling Day (Parkwood, Falls Park, Twinn Coves, Falls Cove Lake Norman)
- 12: Town Council Meeting: 7:00 pm
- 16: Parks & Rec. Committee: 3:00pm
- 17: Tuesday Blue Recycling Day (Sanders Ridge; Weathers Creek)
- 18: Wednesday Blue Recycling Day (Trash collection: Mon./Wed./Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 19: Board of Adjustment 3:00 pm
- 23: Planning & Zoning Board: 7:00 pm
- 24: Tuesday Green Recycling Day (Tuesday trash collection)
- 25: Wednesday Green Recycling Day (Parkwood, Falls Park, Twinn Coves, Falls Cove Lake Norman)
- 31: Tuesday Blue Recycling Day (Sanders Ridge; Weathers Creek)

### September 2021

- 01: Wednesday Blue Recycling Day (Trash collection: Mon./Wed./Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 02: Design Review Committee 3:30 pm
- 07: Agenda Briefing Meeting: 4:00 pm
- 07: Tuesday Green Recycling Day (Tuesday trash collection)
- 08: Wednesday Green Recycling Day (Parkwood, Falls Park, Twinn Coves, Falls Cove Lake Norman)
- 09: Town Council Meeting: 7:00 pm
- 13-14: Limb Collection
- 14: Tuesday Blue Recycling Day (Sanders Ridge; Weathers Creek)
- 15: Wednesday Blue Recycling Day (Trash collection: Mon./Wed./Thurs. except Parkwood, Falls Park, & Twinn Coves)
- 16: Board of Adjustment 3:00 pm
- 20: Parks & Rec. Committee: 3:00pm
- 21: Tuesday Green Recycling Day (Tuesday trash collection)



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The Whistle Stop Monthly Newsletter

August 2021

## Council Briefs: A Summary of Significant Council Actions

Troutman Town Council approved the following agenda items in July 2021:

### Agenda Briefing:

⇒ Approval of Res.15-21 Accepting the NCDEQ State Grant E-AIA-W-21-0226 for Wastewater Asset Inventory and Assessment Project

### Regular Meeting:

- ⇒ Annexation Request AX-21-01 (Contiguous) Applicant: Peggy Jolly; Project Name: Winecoff Village was continued to the August 12, 2021 Town Council meeting.
- ⇒ Rezoning Request CZ-RM-21-01 Applicant: Peggy Jolly; Project Name: Winecoff Village was continued to the August 12, 2021 Town Council meeting.
- ⇒ Approved Annexation Request AX-21-02 (Non-Contiguous) Project Name: Westmoreland Village
- ⇒ Approved Rezoning Request CZ-RM-21-02 Project Name: Westmoreland Village
- ⇒ Police Department Recognition(s) - SRO Devin Bentley and Jonathan Lyon
- ⇒ J. Hoyt Hayes Memorial Troutman Library and Troutman Fire Department Quarterly Reports
- ⇒ Approval of Res. 14-21 Accepting American Rescue Plan Act Funds
- ⇒ Approval of an ABC Board request to Establish a Capital Improvement Expansion Fund
- ⇒ UDO Text Amendment (TA-21-01) (Ord. 10-21); and a Code of Ordinance Amendment (Ord. 11-21) require 2<sup>nd</sup> readings at Council’s August 12, 2021 meeting.

## Congrats, Steve Shealy!

Congratulations to Town Finance Director, Steve Shealy, on his upcoming retirement at the end of August after 23 years with the Town of Troutman. We appreciate his time and dedication to the citizens of Troutman and wish him all the best in his retirement. Stop by in the coming weeks and wish him well!



## In This Issue:

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- ◆ Congrats, Dr. Tedder!
- ◆ Manager’s Memo

## Contact Us:

Town of Troutman  
400 North Eastway Drive  
Troutman, NC 28166  
(704) 528-7600  
info@troutmannnc.gov

Visit us on the web:  
[www.troutmannnc.gov](http://www.troutmannnc.gov)

After Hours Water/Sewer  
Emergency:  
704-682-3835



## Town- Sponsored Events:

**National Night Out** is a national community-building campaign that promotes police-community partnerships and neighborhood camaraderie. It also provides a great opportunity to bring police and neighbors together under positive circumstances. Troutman Police Department would like to invite you and your family to our annual National Night Out on Tuesday, August 3, 2021 at Troutman ESC Park. 338 North Ave. Parking is available within the park, at Troutman Town Hall, and along N.Eastway Dr (Town Hall side). Please contact Troutman Police Dept if you are interested in participating as a vendor. 704-528-7610.



Welcome To **Troutman**  
Enjoy Lake Norman... Naturally

**~ SCHOOL SUPPLY DRIVE ~**

WE ARE HOSTING A SCHOOL SUPPLY DRIVE IN ORDER TO SUPPORT OUR TROUTMAN SCHOOLS. WE ARE COLLECTING CRAYONS, GLUE STICKS, PENCILS, ERASERS, EXPO MARKERS, 2-POCKET FOLDERS, PAPER, KLEENEX, HIGHLIGHTERS, THUMB DRIVES, SINGLE SUBJECT NOTEBOOKS & SCISSORS. CONTACT EWATSON@TROUTMANNC.GOV WITH QUESTIONS. THANK YOU!

The Town of Troutman is hosting a **School Supply Drive** for Troutman schools. A collection box will be located in the Town Hall lobby for donations to be dropped off through August 13, 2021.

- Crayons
- Glue Sticks
- Pencils
- Erasers
- Expo Markers
- 2-Pocket Folders
- Paper
- Kleenex/Tissue
- Highlighters
- Thumb Drives
- Single Subject Notebooks
- Scissors

Contact [ewatson@troutmannnc.gov](mailto:ewatson@troutmannnc.gov) with questions. Thank you for supporting Troutman students!

TOWN OF TROUTMAN

**TRAILS AND TREATS**

**OCT 31**  
4 PM - 6 PM

WEAR YOUR COSTUME, AND COME TRICK-OR-TREAT WITH LOCAL BUSINESSES ON THE PAVED TRAIL WITHIN TROUTMAN ESC PARK! SAFE, FAMILY FUN!

TROUTMAN ESC PARK: 338 NORTH AVE. TROUTMAN, NC

If your business or organization is interested in participating as a vendor in **Trails & Treats**, please contact [ewatson@troutmannnc.gov](mailto:ewatson@troutmannnc.gov). This event takes place on Halloween day, from 4pm-6pm on the paved trail within Troutman ESC Park. This offers a safe, family-friendly holiday option for our community. Mark your calendars! Registration is open for our 5th annual **Wicked Fast 5k** on 10/16. Online at [www.raceroster.com](http://www.raceroster.com) or in person at Troutman Town Hall. \$10

Troutman Parks & Recreation

**WICKED FAST 5K!**

10/16/21  
6:00 PM

DATE: SATURDAY, OCTOBER 16, 2021  
LOCATION: DOWNTOWN DEPOT. 137 S. MAIN ST  
TIME: 6:00 PM

REGISTER: [WWW.RACEROSTER.COM](http://WWW.RACEROSTER.COM)  
\$10: MEDAL & SHIRT

## Congrats, Dr. Tedder!

Congratulations to Dr. Dan Tedder on a well-deserved retirement from his general dentistry practice after 40 plus years! He began practicing dentistry in November of 1980. He will be missed in Troutman, as he has been very impactful on the health of our community. Enjoy!



## Follow Us!



For additional Town information, follow us on Facebook!

- Town of Troutman
- Troutman Parks & Recreation
- Troutman Police Department
- Town of Troutman Planning
- Town of Troutman Public Works

Welcome To **Troutman**

Enjoy Lake Norman  
... Naturally

## Monthly Police Beat: Hot Pets

Troutman Police Department wants you to know how dangerous it is to leave your pets in hot vehicles. Each year, hundreds of pets die from heat exhaustion after being left in vehicles on a hot day. Even if it's just a "quick trip to the store", what most don't realize is how quickly the temperature in the car rises to a dangerous level ultimately compromising your pet's health.

**HOT PETS? NOT COOL!**

Dogs die in hot cars. Take the pledge to never leave your dog unattended. If you see an animal in a car on a hot day, try to locate the owner or call 9-1-1!

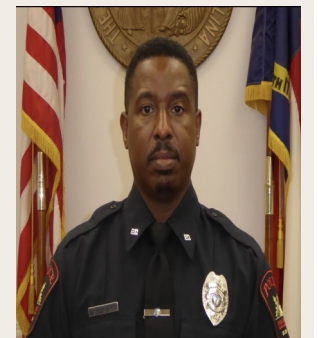
Even in the shade, the temperature in the car can still soar quickly to dangerous levels. Leaving the windows open has little effect on how hot it is inside the car.

www.CoronaCA.gov/Animals | 1330 Magnolia Avenue, Corona | 951-736-2309

## New Patrol Officers: Eure & Riddle

### Officer Rex Eure

Officer Rex Eure is from Eastern North Carolina where he began his career in Law Enforcement with Saint Augustine's University (Raleigh) in November 2018. Officer Eure also worked at Four Oak Police Department and North Carolina Central College before moving to Statesville. Officer Eure has continued his career in Law Enforcement with Troutman Police Department since July of 2021. We are proud to have Officer Eure join our department.



### Officer Hunter Riddle

Officer Hunter Riddle is an Alexander County native, where he started his career in Law Enforcement with Alexander County Sheriff's Office in 2019. He is a graduate of Mitchell Community College with an Associate Degree in Criminal Justice. Officer Riddle started as a part-time officer with Troutman Police Department in May of 2021, and became full time in July. We are proud to have Officer Riddle join our department.

