

“From the Duck Blind...” Manager’s Memo

As the old saying goes, “the March winds bring April showers so we can enjoy the May flowers.” Our beautiful Town and especially the greenways and parks are so beautiful this time of year. Please take a walk around and enjoy them. Or better yet take a few pictures and share with loved ones and friends.



I also want to “Thank” all of our staff that are so responsive to the many citizens who contact us in addition to performing their normal job functions. In all government it is highly unlikely that we will make all the people happy all the time. But I am very proud of each employee for performing duties that many towns require a much larger staff to perform. As the demands and expectations from the citizens grow, we are constantly busy and must add staff to meet the demands of the public services. Many of you reach out in various ways to show your appreciation for the jobs well done. Thank You so much for doing so. I will add our priorities are to provide the services that Town Council approves based upon the requests of Taxpaying citizens of our Corporate Town Limits. While we love showing off and sharing our amenities with anyone, Town of Troutman taxpayers pay for them. Those not in our town limits are in error to expect your tax dollars to satisfy their wants and desires. It is not that we do not want to hear ideas to improve, it is that they should be complaining to their respective tax receiving source to provide services and/or amenities for them.

Our Monthly Quote ~ “The beginning of Spring reminds us very little grows into beautiful blooms without tending and pruning” ~ author unknown

Town of Troutman: Employee of the Month

We would like to congratulate and recognize Kimberly Sager as our February 2023 employee of the month for the Town of Troutman! Kimberly is our Utility Billing Specialist/Customer Service employee. She has been with the Town since June 2022. Kimberly has vastly exceeded expectations with taking over utility billing. There are many moving parts with billing and she has done an outstanding job by adding processes that help the water billing process run smoothly for both the Town and the citizens. Kimberly shows up every single day ready to work hard with a smile on her face. Stop by Town Hall to congratulate Kimberly!



Town of Troutman Governing Body

Mayor:
Teross W. Young, Jr.



Troutman is governed by a Mayor and a five member Town Council. All elected positions are non-partisan. The Town Council has regularly scheduled meetings on the second Thursday of each month at Town Hall. All meetings are open to the public.

- Councilmembers:**
- W. Paul Henkel - Mayor Pro Tem
 - Felina L. Harris
 - Edward R. Nau
 - George W. Harris
 - Jerry R. Oxsher

Town Schedules

April 2023

4/1: Sprint Craft Expo: 9 am-3 pm

4/3 & 4/4: Limb Collection

4/4: Green Recycling Day (if your trash is picked up on Tuesday)

4/5: Green Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove LN

4/6: DRB Meeting: 3:30-4:30 pm

4/7: Town Hall Closed for Good Friday

4/10: Agenda Briefing: 4-6 pm

4/11: Blue Recycling Day only for Weathers Creek, Sanders Ridge, & Colonial Crossing

4/12: Blue Recycling Day for Parkwood, Falls Park, Twinn Coves, Falls Cove at Lake Norman

4/13: Town Board Meeting: 7-10 pm

4/17: Parks & Rec. Committee: 3:30-4:30 pm

4/18: Green Recycling Day (if your trash is picked up on Tuesday)

4/19: Green Recycling Day for Parkwood, Falls Park, Twinn Coves, and Falls Cove at Lake Norman

4/20: Board of Adjustment: 3-5 pm

4/22: Earth Day in Troutman: 9 am-12 pm

4/25: Blue Recycling Day only for Weathers Creek, Sanders Ridge, & Colonial Crossing

4/26: Blue Recycling Day (if your trash is picked up Mon/Wed/Thurs. except Parkwood, Falls Park, Twinn Coves, & Falls Cove at Lake Norman)

4/29: American Legion Craft Fair: 10 am-4 pm

May 2023

5/4 - 5/25: Thursdays at 5:30 pm Community Yoga in the Park

5/20: Red & Blue 5K Race Day Registration - 6 pm Race Start Time - 7 pm

5/29: Town Hall Closed in Reverence of Memorial Day

5/29: Evening Exchange Club Walk of Heroes Inaugural Event: 11 am at Troutman ESP Park



Volume 12—Issue 4

The Whistle Stop Monthly Newsletter

April 2023

Council Briefs—A Summary of Significant Council Actions

In This Issue:

- ◆ Recognition of Kimberly Sager as “Town of Troutman Employee of the Month”
- ◆ Set Budget Retreat Dates of April 12th, 8am-4pm, and May 10th, 8am-1pm
- ◆ Approval of 3 Budget Amendment(s)
 - * Purchase of 3 Dodge Chargers-Patrol Vehicles \$172,540
 - * Roll-over of Unused Funds-Troutman Mobility Plan \$40,000
 - * Professional Fees \$40,000
- ◆ Set Public Hearing Date of April 13, 2023 to consider an Annexation request for property located at 726 South Main Street (Applicants: Jerry & Joy Cline)
- ◆ Approved to amend the Town of Troutman Fee Schedule
- ◆ Approved an Economic Development Agreement for CI 77 Troutman, LLC
- ◆ Approved authorizing Town Attorney Gary Thomas to pay up to \$500 to hire a Virginia Law Firm to file a judgment.
- ◆ Approved amendment to Policy #56 “Remote Participation Policy for Meetings of the Troutman Town Council”
- ◆ J. Hoyt Hayes Memorial Library’s Quarterly Report was presented by Tamra Hicks, Library Manager
- ◆ Troutman Fire Department’s Quarterly Report was presented by Wesley Morris, Fire Chief
- ◆ Approved the following Unified Development Ordinance Text Amendments:
 - * TA-23-02 to allow electric vehicle charging stations as an accessory use with additional standards
 - * TA-23-03 to allow certain structures to encroach into the established front yard setback
 - * TA-23-04 to clarify where sidewalks are required in new developments
 - * TA-23-05 regulating the use of Feather Flags
- ◆ Approved continuing the Public Hearing for TA-23-01 (adding Mobile Food Truck as an accessory use with additional standards) until Council’s April 13, 2023 meeting
- ◆ Approved to amend Policy #29 Water and Sewer Service Policy
- ◆ Hold a Public Hearing at Council’s April 13, 2023 meeting to consider Modification or Termination of the Annexation Agreement between the Town of Mooresville and the Town of Troutman
- ◆ Hold a Public Hearing at Council’s April 13, 2023 meeting to consider an annexation boundary with the City of Statesville
- ◆ Approved the concept of the annexation boundary with the City of Statesville based on the map presented

- ◆ Council Briefs: A Summary of Significant Council Actions
- ◆ Parks & Rec. Department: Upcoming Events
- ◆ Troutman Branch Library: Events & Programs
- ◆ Troutman Planning Dept. Grass Cutting Reminder
- ◆ Water Utilities Department Billing & Due Date Info
- ◆ Manager’s Memo
- ◆ Town of Troutman: Employee of the Month
- ◆ Troutman Town Council
- ◆ Town Meetings Schedule, Leaf & Limb Schedules

Contact Us:

Troutman Town Hall
400 North Eastway Dr.
Troutman, NC 28166
(704) 528-7600
info@troutmannnc.gov

Visit us on the web:
www.troutmannnc.gov

Utility Payments:
(704) 946-5612



Parks and Recreation Department: Upcoming Events



- **Earth Day in Troutman: Saturday, April 22, 2023**
9am - 12pm, Troutman Town Hall
- You are invited to join in a community effort to make our neck of the woods a little cleaner and healthier.
- Meet at Troutman Town Hall on 4/22 at 9am to divide & conquer together
- Contact Emily Watson at 704-528-7600 or ewatson@troutmannnc.gov if you or your group are interested in participating in this event.



- **Community Yoga in the Park: Thursdays in May**
5:30pm, Troutman ESP Park Pavilion
- Program Dates: 5/4, 5/11, 5/18, 5/25
- FREE! 1hr sessions each Thursday in May
- All levels welcome, bring your own yoga mat.
- Contact Emily Watson at 704-528-7600 or ewatson@troutmannnc.gov if you have any questions regarding this program



- **Red and Blue 5K: Saturday, May 20, 2023 – Downtown Depot - 137 S Main St.**
- Race Day Registration: 6:00 pm
- Race Start Time: 7:00 pm
- \$20.00 and includes t-shirt and medal
- Register Online: www.runsignup.com
- Proceeds of race donated to First Responders Children's Foundation & Firefighters' Burned Children's Fund, Inc.



- **Evening Exchange Club of Lake Norman Presents: Walk of Heroes Inaugural Event – May 29, 11:00am**
Troutman ESC Park – 338 North Ave.
- A Free Event with Food and Music
- **Evening Exchange Club of Lake Norman Presents: Walk of Heroes: Remember & Honor**
- Purchase a flag for \$35 in memory or honor of a veteran who fought to defend our freedoms.
- To purchase flags or for info, email psummerville01@gmail.com or call 704-677-6900, 980-585-9946



We are accepting applications for our Annual **Independence Day Parade** on Saturday, July 1 at 11:00am along Main St/Hwy 21. Forms can be found on the town's website under the Events tab or can be picked up in person at Town Hall. Email ewatson@troutmannnc.gov with questions. Please join us for this special event!

Local Library

- Children & Families:**
- Fridays at 11:00am**
 - **Preschool storytime**
 - Tuesdays at 11:00**
 - **Toddler storytime**
 - April 4th at 3:00 pm**
 - **Discovery Club: Robots**
 - April 11th at 3:00 pm**
 - **Discovery Club: Snap Circuits**
 - April 13th at 4:30 pm**
 - **Family Game Day**
 - April 18th at 3:00 pm**
 - **Discovery Club: LEGO Challenges**
 - April 25th at 3:00 pm**
 - **Discovery Club: Microscope Exploration**
- Teen Programs:**
- April 20th at 4:00 pm**
 - **Blackout Poetry**
- Adult Programs:**
- April 12th at 2:00 pm**
 - **Book Club**
 - April 15th at 10:00 am**
 - **Bow Making 101**
 - April 26th at 2:00 pm**
 - **Adult Coloring**
 - April 27th at 2:00 pm**
 - **Church History of Iredell**
 - April 29th at 10:00 am**
 - **Adult Pinterest Cactus Egg Gardens**
- J. Hoyt Hayes
Memorial Library**
- 215 West Church Street
Troutman, NC 28166
704-528-2682
www.iredell.lib.nc.us**

Planning Dept: Grass Cutting Reminder

Spring is here, and with that brings new growth which includes your lawn! Lets all do our part to keep our Town beautiful by keeping lawns mowed. Just a friendly reminder of the Town of Troutman's Code on grass/weed cutting:

Per the Town Code Chapter 10-142 – Unlawful Conditions prohibit on any property, the uncontrolled growth of noxious weeds or uncontrolled growth of grass, undergrowth or other vegetation that exceeds a maximum height of *12 inches*. For purposes of this section, noxious weed is defined as any weed appearing in the most recent list of noxious weeds as designated by either the United States Department of Agriculture or the North Carolina Department of Agriculture.

Blowing grass clippings into the street is prohibited in the Town limits. Grass clippings in the street contribute to the clogging of storm drains and flooding during heavy rain.



Failure to comply with this code could result in the Town issuing civil penalties for the violation, and/or undertaking the cutting and/or clean up, and presenting you as the owner with a bill for these services.

If you have any questions, please call and speak to our Code Officer, Shane Harris at 704-677-0256.

Water Utilities Department

Billing and Due Date Information for Water Utilities

The Public Works Department completes water meter readings by the 15th of the month. The billing period is from the 15th of one month to the 15th of the next month. Due to weekends and holidays, these dates will vary at times. Notices of accounts due are mailed by the 1st of each month, and are due on or before the 10th of the month. A penalty of 10% will be added to the account if not paid by the 15th of each month. A disconnect notice will be sent on the 16th. If the bill is not paid in full by the 25th, then service will be disconnected on the 26th - provided that the 26th is not a Friday or nonregular workday. Failure to receive such notice shall not excuse the customer from paying any bill when due. If service has been discontinued, the customer must pay the outstanding bill, plus a reconnect fee before service will be reinstated. (Reconnect fee is listed on the Town of Troutman Schedule of Fees)



Information Regarding Payment Extensions

Extensions will only be granted under extreme circumstances. Extensions must be approved by the Town Manager and will not be granted in excess of two (2) months in a twelve-month cycle. Once a customer is sent a disconnection notice, they are required to pay their bill in full. If they want to pay a portion of their bill, we will accept that portion; however the customer will remain on the disconnection list and will have service turned off unless the remainder of their bill is paid prior to the disconnection date. Extensions must be requested before the disconnection date of the 25th of the month. Extensions will not extend more than five (5) days past the 25th of the month.

As a reminder utility account balances can be viewed by accessing your account at Town of Troutman, NC | MyGovHub Please make sure we have your current phone number and email information on file for your account so you do not miss out on important notifications from the Town of Troutman.